



Computers & Technology – Frequently Asked Questions

1. When do I need to set up my Emory& Henry email?

As soon as possible. We may communicate with you this summer about orientation and other matters through your campus email. Also, if you don't get your email account started, the username will eventually expire. You will receive a letter with a username and instructions about how to set up your email.

2. Do I need to bring my own computer?

While we do have free computer labs on campus, we still suggest students bring their own computers. That way you can write papers from the comfort of your own room—or if you have a laptop, at favorite study locations around campus. Please also bring a network cable, because it is faster to use the wired connection in your room than it is to use the wireless network.

3. Is there a brand of computer you recommend students buy?

Any computer purchased recently should interface with our network. If you are interested in a Dell, Emory & Henry is a member of a consortium that offers significant discounts for students. You can : <http://www.ehc.edu/academics/resources/it-services>. Our Dell School Code is US15778623.

4. What kind of anti-virus should I have on my computer?

The important thing is that you *have* anti-virus software. Any popular anti-virus program is likely to be on our list of approved applications. If you do not have anti-virus software, you can install Microsoft Security Essentials for free at http://www.microsoft.com/Security_Essentials.

5. Do I actually need to use my campus email account?

Yes. Professors count on email as a primary way of communicating with students. You will be assigned a username, and you will need to set a new password. To check your mail, you can go to mail.ehc.edu. Contact the IT Help Desk if you have problems.

6. Can anyone get on the Emory & Henry wireless network and any kind of device?

Yes—but not until you have registered your device with the IT Department. No one can have more than 4 items with network access. To register your iPads, iPods, SmartPhones, iPhones, gaming consoles, tablet devices and other mobile technology, contact the IT Help Desk.

7. What if I still have questions about computers and technology at Emory & Henry?

The College's technology guide can be found at <http://www.ehc.edu/admissions/application-process/forms>. The Acceptable Use policy is at <http://www.ehc.edu/academics/resources/it-services/computer-use-policy>. For additional help, contact the Emory & Henry IT Help Desk at 276-944-6881, or helpdesk@ehc.edu.